



eNews 2014

Peak Body for Housing and Homelessness

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Housing and Homelessness News

Call for Feedback on 'Central Gateway' Services Research by Homelessness Australia

Homelessness Australia (HA) is conducting national research into gateway/front door services, and is calling for feedback on this topic.

HA need your views on 'central gateway' services, such as Housing Connect:

1. Are they accessible (for you, and for clients)?
2. Are they adequately funded and/or staffed? Are their operating hours appropriate? (if you answered 'no' to either of these, how can the service be improved?)
3. Are the services user friendly (easy-to-find physical location, free-call phone number, interpreters available etc.)?
4. What is the nature and quality of communication between homelessness/other services?
5. What happens after someone contacts a 'gateway' service?

Please send your responses to policy@homelessnessaustralia.org.au.

Colony 47 Housing Connect Front Door and Support is Moving!

Colony 47 Housing Connect is moving out of the Mimosa building in Elizabeth Street, which will be closed from June 14th; from which time all Colony 47 Housing Connect services will be delivered from **Level 3/181 Collins Street** (the village cinema complex). Along with being well positioned in the city centre, the site at Collins Street has better disability access, is in close proximity to other services, and is more easily accessed for those traveling by bus.

During the relocation, disruption to service delivery will be minimal and clients will still be able to contact relevant services via **1800 800 588**.

News from Shelter SA

[Click here](#) to listen to Shelter SA's "Housing Matters" radio program to hear their live to air interview with Mr. Adrian Pisarski, CEO of National Shelter, talking about the Commission of Audit and the upcoming Federal Budget.

Shelter SA have also been working on a story with the ABC – [click here](#) to view the story which aired on 7.30 SA recently.

'The Vital Subsidy: The importance of Commonwealth Rent Assistance to community housing providers'

The Community Housing Peaks Policy Network (of which Shelter Tas is a member) has released a report outlining the importance of Commonwealth Rent Assistance to the viability and future growth of the community housing sector. Go to the [Shelter Tas website](#) to read the report and associated media release.

Media Releases

Commission of Audit gets it wrong on housing assistance

Released by National Shelter, this media release refutes the Commission of Audit's recommendations on housing assistance. Go to the [Shelter Tas webpage](#) to view.

Tinker with Rent Assistance and community housing put at risk

As mentioned above, the Community Housing Peaks Policy Network's report highlights the importance of Commonwealth Rent Assistance. [Click here](#) to read the associated media release.

Labor – Soft on anti-social behaviour

From the [Tasmanian Liberals](#), addressing the 'three strikes and you're out' policy for Housing Tasmania tenants.

Research and Articles

AHURI Evidence Review 054 - Housing affordability stress: understanding the 30:40 indicator

Go to the AHURI [website](#) to read more.

Australian Policy Online – Homelessness: re-shaping the policy agenda?

[This Essay](#) evaluates the new statistical definition of homelessness adopted by the Australian Bureau of Statistics for the purposes of counting the homeless population.

AHURI Positioning Paper 158 – An evaluation of the nature and effectiveness of supportive housing models

This [research project](#) evaluates the effectiveness of supportive housing models. Focusing on models with both onsite support and dispersed housing with support provided through outreach, it examines how different models operate and how support is integrated.

Conferences/Forums/Training

TasCOSS Outcomes Measurement Workshops

TasCOSS is running one-day Outcomes Measurement Workshops across the State during May, led by national sustainability consultancy [Net Balance](#).

When: 9.00am-4.30pm

Where:

Burnie -Wellers Inn on 19th May. [Register online](#)

Launceston - The Tramsheds on 20th May. [Register online](#)

Hobart - C3 Convention Centre on 21st and 23rd May. [Register online](#)

Cost (GST inclusive): TasCOSS members \$242, Non-member NFPs \$352, Private/Government \$825 (Lunch, morning and afternoon tea included).

The Net Balance Foundation's outcomes measurement experts will also provide **one hour of phone support** to each workshop participant after the event.

For more information, download an [Outcomes Measurement Workshop flyer](#) or contact TasCOSS Sector Development Officer, Tim Tabart on 03 6231 0755 or tim@tascoss.org.au.

TasCOSS Collective Impact Practitioners Forum

This forum on how to collaborate successfully to address complex social and environmental problems will be held on Friday 6th June, 10am-5pm, at the C3 Convention Centre, South Hobart. The

forum will be led by presenters from the [Promise Neighborhoods Institute](#) in the US. The Institute supports more than 50 impoverished communities to build integrated supports for their children and young people. Cost: \$93.50 - [Register online](#). For more information, contact Tim Tabart at tim@tascoss.org.au or on 6231 0755.

ACOSS National Conference – 11th – 12th June 2014, Brisbane Convention and Exhibition Centre

The theme of this year's Australian Council of Social Services (ACOSS) conference is '*Global Problems, Local Solutions: Tackling inequality in Australia and beyond*'. With Australia hosting the G20 in 2014 and leading civil society's engagement through the C20 process, the ACOSS conference will feature international guest speakers and Australian leaders presenting a way forward for tackling poverty and inequality. The ACOSS conference will feed into the global C20 Summit in June and the world leaders' meeting. For more information and registration go

to: <http://conference.acoss.org.au/>

(The C20 is a platform for dialogue between the Political Leaders of G20 countries and representatives of Civil Society Organisations: <http://www.c20.org.au/>)

Other News

DHHS Funded Community Sector Outcomes Purchasing Framework

The Community Sector Relations Unit (CSRU) within the DHHS has led the development of the DHHS funded Community Sector Outcomes Purchasing Framework. The Framework is consistent with current directions in service delivery, which focus on measuring client and population level outcomes.

Shelter Tas will provide updates on the Outcomes Purchasing Framework, and in particular any information relevant to the housing and homelessness sector. The implementation will be a longer-term process, led by the relevant DHHS program area, depending on their readiness and respective funding agreement timeframes. If you would like more information, please contact Pattie at Shelter Tas at eo@shelbertas.org.au. Go to the [Shelter Tas website](#) for further CSRU information.

Shelter NSW Conference Presentations Now Available

last week, the Shelter NSW conference 'Possibilities & realities: private rental housing as a solution' explored the biggest issue facing housing policy and low income renters today. The presentations from the conference are now available, go to the [Shelter NSW website](#) to download them.